



Rocky Gorge Animal Hospital & Resort Financial Policy

Rocky Gorge Animal Hospital & Resort maintains the highest standard of medical care for your pets. Our high standards apply to every aspect of our clinic from the experience and training of our team to our modern facilities. We maintain a pharmacy, laboratory, surgery center and radiology department in addition to the exam rooms and comfortable waiting area. We also have lodging, doggy day camp and grooming available in our Resort.

Medically, we always strive to provide you with recommendations for the best care of your pet. When finances are a concern we try to present alternative treatment options when appropriate.

The fee structure at Rocky Gorge Animal Hospital & Resort is based on the financial demands of providing the best facility for your pet's care. You are encouraged to discuss charges before they are rendered. We are happy to provide you with a written estimate before treating any condition.

Our clinic receives no financial support from charitable organizations or from the government. Therefore, prompt payment assures maintenance of a well-

equipped and well-stocked veterinary hospital and allows us to extend the highest level of medical service to your pets.

The following financial policies are mandatory to insure the best-trained team and a well-maintained facility:

ACCEPTABLE FORMS OF PAYMENT

We accept cash, checks with a driver's license, Visa, MasterCard, American Express, and Discover for the amount of the services rendered. All professional service fees, routine services, and prescriptions must be paid in full at the time the pet is discharged from the hospital.

Emergency cases require a minimum deposit of 50% of the high-end estimate at the time of admission for intensive care therapy.

In House Charge Account:

Major surgery and extended illnesses of your pets may result in large unanticipated bills. We utilize an in house credit service to help you deal with large unexpected veterinary expenses. It just takes a few minutes to complete the application for Care Credit. If approved, you will usually have at least six (6) interest free months to repay the amount financed. Please ask the client relations specialist or technician for details.

**THANK YOU FOR CHOOSING ROCKY
GORGE ANIMAL HOSPITAL & RESORT FOR
THE CARE OF YOUR PETS.**

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